



CERTIFICATE

REGISTERED TILING CONTRACTOR

This is to certify that

NMC Technical Services (Pty) Ltd

has demonstrated that they have the experience, equipment, supervision and manpower to apply TAL products in accordance with our Specifications and Product Instructions and have been appointed as a TAL Registered Tiling Contractor.

The Warranty Programme introduced by TAL offers the client a 10 Year Warranty on tiling installations, provided the following criteria are met:

- A detailed Materials and Methods Specification is issued by TAL for that particular project;
- TAL products are used strictly in accordance with the Specification;
- The tiling is undertaken by a TAL Registered Tiling Contractor, and regular site visits are conducted by TAL Consultants to inspect the tiling in progress.

With the above in place your project site will qualify for the 10 Year Warranty. This will alleviate the risk of any tile installation failures as our Company will carry the risk on your behalf.

TAL shall not be liable for any defects or damage due to external causes or factors beyond the control of TAL including, without limitation, unsound structures or foundations, building movement (cracking, creep, deflection, vibration, etc), design defects, earth tremor or other seismic disturbances, land slip, fire, flood or other immersion, damage to the tile installations by following trades or abusive trafficking, or any products which have been adulterated, contaminated or misused in any way. Debonding due to cohesive failure within the substrate is not classified as product failure. The afore-mentioned list is not exhaustive.

NOTE:

- Warranties are only issued on completion of tiling, provided the above criteria have been met.
- Thereafter we would require timeous notification, **in writing**, of an alleged defect and the opportunity to assess and investigate the problem to our satisfaction **prior** to any remedial work whatsoever being carried out.

Marius Botha
Senior Operations Manager

Important Conditions

This certificate is valid only for works executed in the Republic of South Africa. To confirm validity contact TAL by email at taltech@tal.co.za or call 0860000825